



R.O.O.C., Inc.

Annual Report

2022/2023



GROWING – CONNECTING – IMPROVING

R.O.O.C., Inc. continues to expand our outreach in an effort to connect more individuals in need of services. We continue to volunteer daily with many organizations such as the United Way and our local community garden providing opportunities to help others as well as learning new skills. MANY improvements to our building have been completed over the past year in an effort to maintain a comfortable and welcoming atmosphere for all. The many updates include improvements such as new heating and air conditioning system, well and septic system, air filtration system, water filtration system, external door locks, and touchless sanitizing equipment in restrooms, as well as a freshly painted floor in our activity room meeting area. These improvements will continue throughout the remainder of the year as we extend several painting projects in our building and await the arrival of a new multifunctional wheelchair accessible van. We are also fortunate to continue learning experiences with a variety of courses with the MSU Extension Team. Their commitment to our mission and opportunities for health and nutrition, movement and exercise and exploring nature have been much appreciated!



Where We've Been

In 1968, Wilma Crawford, Basil Godbold, Larry Meier and Ralph Sperry presented the concept of establishing a sheltered workshop for adults with disabilities to the C.O.O.R. Area Parents' Association. In 1969, through the efforts of these individuals, a satellite program was opened. The operation was first located in the Old Gerrish Township Hall. In 1970, the Parents' Association filed with the State of Michigan for R.O.O.C. to become a non-profit corporation under the governance of the C.O.O.R. Intermediate School District. In 1978, after a brief time operating in the old St. Helen school building, R.O.O.C., Inc. moved into a new facility at its current location atop Pioneer Hill in Roscommon. In 1981, R.O.O.C., Inc. partnered with Community Mental Health to expand the work operations and include day programming services.

We continue to follow our mission to help individuals reach their full potential as it applies to their own goals through community connection, skill building activities and employment opportunities.





Where We Are

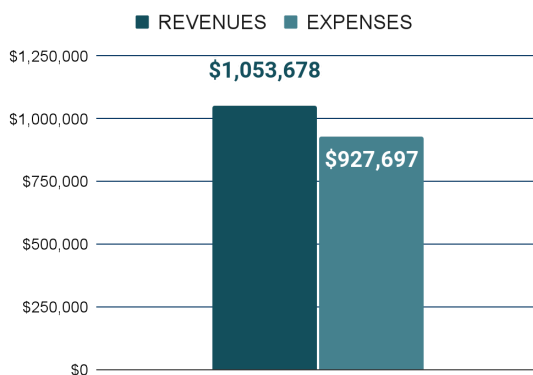
PROGRAMS AND SERVICES

- Community Integration
Community based day activities
- Community Employment Services
Paid employment in community
- Organizational Employment Services
Paid employment at ROOC
- Employee Development Services
Soft skills training - Job Club
- Employment Skills Training Services
Technical skills - training stations
- Respite and Community Living Supports
Respite services at home or in community

CLIENT DEMOGRAPHICS (22/23)

# of persons served	37	
<u>Disability</u>		
Developmental	36	97%
Mental Disorders	1	3%
<u>Gender</u>		
Male	21	57%
Female	16	43%
<u>Race/Ethnicity</u>		
White	37	100%
<u>Age</u>		
18-24	2	5%
25-44	17	46%
45-64	13	35%
65+	5	14%

FINANCIAL POSITION (6/30/23)



STAKEHOLDERS SATISFACTION (22/23)

ROOC Clients	85%
Parents/Guardians	95%
ROOC Staff	80%
CMH	76%
COOR Board	63%
COOR Staff/Admin	81%
Community	83%



Where We're Going

2023/2024 Strategic Plan Goals

- Achieve an overall client success rate of 90% or higher
- Ensure 25% of clients' time is spent in community based day activities
- Ensure 50% of clients' time is spent in job development, work training and employment
- Achieve a client satisfaction rate of 80% or higher
- Achieve a parent/guardian satisfaction rate of 80% or higher
- Ensure appropriate ratio of direct service cost to amount billed
- Maintain balanced budget with revenues exceeding expenses
- Meet 100% of staff training needs on time as required
- Complete 100% of emergency drills on time as required
- Complete 100% of self-inspections on time as required for facilities
- Maintain number of critical incidents below 5
- Maintain number of substantiated Recipient Rights complaints below 5

Contact Us

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ROOC Inc



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